

SENATE QUESTION

QUESTION NUMBER: 4573

Lidia Thorpe asked the following question, upon notice, on 04 February 2022.

With regards to the Australian Information Commissioner:

How many unfinalised privacy complaints, data breach reports, and freedom of information complaints does the Commissioner have as of 2 February 2022.

How many of these unresolved complaints have been unresolved for three months, six months, or twelve months.

Has the Commissioner met all of its targets and benchmarks with regards to resolving privacy complaints, data breach reports and freedom of information complaints during 2020-21..

Senator the Hon Michaelia Cash has provided the following answer to the senator's question:

1. How many unfinalised privacy complaints, data breach reports, and freedom of information complaints does the Commissioner have as of 2 February 2022

As of 2 February 2022, the following number of matters are open:

- Privacy Complaints: 1,404
- NDB: 85
- FOI Complaints: 121

2. How many of these unresolved complaints have been unresolved for three months, six months, or twelve months.

	Months				Total
	<3	<6	<12	>12	
Privacy Complaints Open	497	369	402	136	1404
DBN-NDB Open	61	8	7	9	85
FOI Complaints Open	37	30	18	36	121

3. Has the Commissioner met all of its targets and benchmarks with regards to resolving privacy complaints, data breach reports and freedom of information complaints during 2020-21

In 2020-21, the Office of the Australian Information Commissioner (OAIC) met all of its performance indicators with regards to privacy complaints, data breach notifications and freedom of information complaints:

	2020-21 Target	2020-2021 Actual
Privacy Complaints	80%	94%
DBN-NDB	80%	80%
FOI Complaints	80%	82%

Further information about the OAIC's performance is available in the Annual Report 2020-21:

<https://www.oaic.gov.au/about-us/our-corporate-information/annual-reports/oaic-annual-reports/annual-report-2020-21>